



## ASICS Runkeeper Go™ Free Trial - FAQs

2026 TCS Sydney Marathon presented by ASICS

### Eligibility and Trial Access

#### **2026 TCS Sydney Marathon participants who are already OneASICS members**

If you are already a OneASICS member and registered for the 2026 TCS Sydney Marathon presented by ASICS, you are eligible to redeem the *ASICS Runkeeper Go 12-Month Free Trial*.

#### **2026 TCS Sydney Marathon participants who are not OneASICS members**

If you are not currently a OneASICS member, we encourage you to sign up to access the *ASICS Runkeeper Go 3-Month Free Trial*, available to new OneASICS members.

As a registered 2026 TCS Sydney Marathon participant, you are also eligible to redeem the *ASICS Runkeeper Go 12-Month Free Trial*.

#### **Non-participants who are already OneASICS members**

Non-TCS Sydney Marathon participants are not eligible for the 12-month trial. The 3-month trial is exclusive to new OneASICS members only.

### Using Your Trial

#### **What should I expect when I redeem a Runkeeper Go trial?**

When a new user or an existing Runkeeper user (who is not currently on Runkeeper Go) clicks an event link promoting a trial, they will be redirected in-app to a page confirming that their trial has been successfully unlocked. You can view your trial end date by navigating to the **Me** tab, selecting the **Settings** icon in the top right corner, and opening **Account Settings**.

#### **I am currently using my 90-day OneASICS member benefit (or another Runkeeper Go trial). How will this work with the event trial?**

Your Runkeeper Go access will update to reflect the **longer** trial duration.

For example, if you are on day 30 of your OneASICS 90-day trial and you redeem a 12-month event trial, your access will extend to **12 months from the date you redeem the event trial**.

Please note that by redeeming the event trial, you give up any remaining days on your current OneASICS trial and will not be eligible to redeem it again.

## **I am an existing Runkeeper user on an Android device and was unable to activate my trial.**

Please navigate to the **Me** tab, tap the **Settings** icon in the top right corner, then open **Account Settings**. Your account should show that you have access to Runkeeper Go, even if you did not see a confirmation landing page.

## **I am not currently on another Runkeeper Go trial and cannot redeem the trial offered by TCS Sydney Marathon.**

Please ensure that you are using the most up-to-date version of iOS, as well as the latest version of the ASICS Runkeeper app (**Version 16.20.1**).

**tcs** SYDNEY MARATHON  
presented by 

